



DEPARTMENT OF THE NAVY
JOINT BASE PEARL HARBOR-HICKAM
850 TICONDEROGA ST STE 200
PEARL HARBOR HI 96860-5102

16 Oct 22

Joint Base Pearl Harbor-Hickam Team,

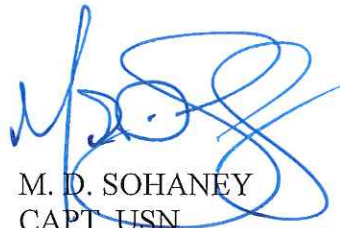
Thank you for your continued patience and understanding as we work through the issues related to the water main break. The entire installation and our partners, continue to put forth every effort to return full potable water service. Fixing a line of this size presents an engineering challenge and there hasn't been any easy fixes.

While repairs are ongoing, the installation is attempting to minimize the impacts to families and tenant commands. The water distribution points at the Main Navy Exchange and Army and Air Force Exchange Service parking lots remain open for military family housing residents, and water was distributed to unaccompanied housing and Iroquois Point. Earlier this afternoon, the closure of all Child Development Centers except Wahiawa was announced, along with gyms and other recreational services. All commands were also asked to minimize manning and to only perform mission essential activities. These measures will reduce the stress on the remaining capacity of the potable water system.

A boil water advisory remains in effect. Water can continue to be used for personal hygiene, but all water used for consumption, cooking, brushing teeth, etc. should be boiled for at least one minute. Until water distribution is restored to normal operations, please continue to conserve water to the maximum extent possible. If the water supply at your house or work center is completely interrupted, please contact the Emergency Operations Center at (808) 448-3262 or (808) 448-2570.

Updates and additional information on installation services will continue to be posted on the Joint Base Pearl Harbor-Hickam Facebook page. The Family Information Call Center is also operational from 8 a.m. to 6 p.m., and can be reached at (808) 722-7429, (808) 866-3977, or (808) 722-7847.

The installation, partners and volunteers are committed to supporting the many families, residents and customers that rely upon the Navy's water system. Thanks again for your patience and cooperation.



M. D. SOHANEY
CAPT, USN
Commander